

Non-Emergency Patient Transport (NEPT) Licensing

Ambulance Service Act 1982

Non-eligible Patient Flow Chart



PATIENT IS NOT ELIGIBLE FOR NEPT SERVICES

The patient is not a Low or Medium acuity patient.
(eg. High acuity)

The medical needs of the patient are time-critical or acute.

Since being assessed and before collection for transport:

Where the NEPT service is not authorised to provide the services required.

If providing NEPT services would put the health and safety of the patient, crew or member of the public at risk.

- Where a patient meets **any** of the criteria set out in the **GREEN** boxes, NEPT services **must not** be provided.
- Nothing stops NEPT providers from refusing patients for any other reason than those below.

The vital signs of the patient have changed indicated deterioration
AND/OR

The NEPT crew do not believe the patient is *still* a low or medium acuity patient